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Thank you for purchasing the TIGERSECU Digital Video Surveillance Recorder. This User Manual applies to the following models:

- TIGERSECU AHD (960P) 102 Series [4 and 8 channel models]
- TIGERSECU HD-TVI (1080P) 302 Series [4 and 8 channel models]
- TIGERSECU AHD&HD-TVI 402 Series [16 channel models]

All countries have specific laws and regulations relating to the use of security cameras. Before using any camera for any purpose, it is the buyer’s responsibility to be aware of all applicable laws and regulations that prohibit or limit the use of cameras and to comply with the applicable laws and regulations.

**Operation**

1. Ensure the product is assembled correctly and placed in a stable location.
2. Do not operate the DVR if the wires and terminals are exposed to risk of shock.
3. Do not cover the vents on the side or back of the DVR and allow adequate space for ventilation.

**Default Username and Password**

The default user name is “admin”, the default password is 00000000. To ensure your privacy, we highly recommend you reset the password as soon as possible.

**Default Resolution**

The default resolution of the DVR is set to 1280x720 which is compatible with most of the monitors on the market. If your monitor support higher resolution, you may reset the output resolution.

To change the resolution, go to Main Menu – System – Screen Resolution and change the output resolution. If the monitor doesn't support the resolution, the system will automatically change back to the previous resolution.

**Contact Us**

Thank you for purchasing a TIGERSECU Security product. If you require any assistance with your new TIGERSECU product, we're here for you. Your TIGERSECU product is backed by a full two-year warranty and Lifetime Support and we may be reached by phone, email, or through your Amazon Customer Order Messaging page.

US Customer Helpline: (323) 315-0396

Email Address: service@tigersecu.com

Office Hours: 9:00 AM – 5:00 PM, Monday to Friday PST

Emails are answered within 24 hours, Monday to Friday. If you’re phoning outside of these hours or our lines are busy due to large call volumes, we will respond within 12 hours, Monday to Friday.
1. Connect the cameras with the DVR

2. Connect the Network Cable with the DVR (Network cable not included in the package)

Prepare the DVR, router and network cable. Connect the network cable as above.

3. Connect a display device to the DVR (VGA/HDMI cable not included in the package)

Connect your DVR to a computer monitor or TV screen as above using a VGA/HDMI cable.

A) Prepare the DVR, cameras, 5-way/9-way power splitter, BNC cables and the power adapter(s). (Do not plug in the power adapter to a power source now.)

B) Connect the cameras using BNC cables to the video in CH1 to CH(x) connectors.

C) Connect 5-way/9-way power splitter to the power adapter. Then connect one lead of the splitter to the DC 12V connector on the DVR back panel.

D) Connect the other leads of the splitter to the mating connectors on the BNC cables routed to the cameras.
4. Install/Exchange a Hard Drive

Follow the instructions below to install or exchange a hard drive.

A) Use a screwdriver to open the box.
B) Remove the top cover.
C) Compare the hard drive with the mounting holes on the bottom cover.
D) Connect to power and SATA cable to the hard drive while paying attention to the orientation of the HDD.
E) Carefully place the hard drive to match the mounting holes on the bottom of box or the side box.
F) Secure HDD to bottom cover with screws from bottom or side.

5. Power on the DVR and monitor

A) Plug the power adapter for the DVR into a power source.
B) Power on the monitor.
C) Connect the mouse to the USB slot on the DVR back panel.
D) You will see TIGERSECU LOGO in a few seconds, then the Start-up wizard.
E) The Start-up wizard will guide you through the basic settings.

* You may search “How to install a DVR?” on YouTube for more instructions.
Chapter 1: Start-up Wizard

Step 1: Choose language.

Language: English
Idioma: Español

Step 2: Basic settings. Revise if needed.

Device Name: My DVR
Date Format: YY/MM/DD
Time Format: 24 Hour
Time Zone: UTC - 8:00 Tijuana, PST United State
System Date: 2016 - 10 - 13
System Time: 23 : 01 : 30
Resolution: 800X600 (4:3)

Step 3: Network settings. DHCP is set as default. Revise if needed.

Web Port: 80
Media Port: 9000

Network Type: DHCP

Step 4: Format the hard drive.
Choose the hard drive and click Format button. Wait a few minutes until complete. (Hard drive might be needed purchased separately.)

Step 5: Click Finish.
Chapter 2. Live View Screen

**Live View** is where you can watch live feeds from the cameras. It displays one or all the channels available to you. This is useful if you have someone monitoring the channels in real time or you need to check on a specific location.
The blue icon indicates that this camera is currently recording as scheduled.

The green icon indicates that this camera is currently recording as initiated manually.

The orange icon indicates that this camera is currently recording when motion detected. And the motion icon will also be present.

The speaker icon indicates that audio is enabled on the corresponding channel.

This icon indicates that the image captured manually is saved.

Video Loss indicates that the channel displaying this has lost the feed from its camera. This may be caused by a disconnected/ damaged cable, the camera may have lost power, the camera may have been de-registered from the channel or the video standard might be wrong (PAL/NTSC). This also appears if you do not have a camera connected to the corresponding channel.

The red H indicates that the hard drive is not detected. The DVR will not record without a hard drive. Please check if the HDD is good and installed firmly.

The Menu Bar at the bottom of the screen is a handy place to change the viewing format of the Live View screen. You can also open the Main Menu, where you configure and manage many of the DVR basic and advanced function.

To display the menu bar, right-click the mouse on the Live View screen.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Home Icon" /></td>
<td>Display the DVR main menu.</td>
</tr>
<tr>
<td><img src="image" alt="Single Camera Icon" /></td>
<td>Show images from one camera in full screen.</td>
</tr>
<tr>
<td><img src="image" alt="Split Screen Icon" /></td>
<td>Divide the screen into 4/6/8/9 view windows.</td>
</tr>
<tr>
<td><img src="image" alt="Capture Icon" /></td>
<td>Capture the image.</td>
</tr>
<tr>
<td><img src="image" alt="Play Icon" /></td>
<td>Shortcut to go to Playback. It would play the record in the last 30mins.</td>
</tr>
<tr>
<td><img src="image" alt="Manual Record Icon" /></td>
<td>Manually start recording on channels which do not have scheduled recording enabled.</td>
</tr>
<tr>
<td><img src="image" alt="Volume Icon" /></td>
<td>Change the volume of the selected channel.</td>
</tr>
</tbody>
</table>
Shortcut to go to PTZ. Control the PTZ camera on this panel.
Chapter 3. Main Menu

From the **Main Menu**, you can access the major functions of the DVR including channel settings, recording settings, playback of recordings, network settings, motion detection settings, hard drive settings, configuration for the system, and maintenance.
Main Menu

To go to the **Main Menu**, click the icon as below.

![Main Menu Icon]

Channel Menu

The **Channel Menu** is where you setup how to display the video from the cameras. (This DVR supports PTZ cameras.)

1. **LIVE View**

From the **Live View** page, you may set the channel’s **Name** and basic **Display** information on this page. Click **Copy** button to copy the setting to other channels. Then click **Apply**.

![Live View Image]

2. **IMAGE Adjust**

In **Image Adjust** page, you can configure settings for video. Click **Copy** button to copy the setting to other channels. Then click **Apply**.

![Image Adjust Image]
3. Privacy Mask

Use Privacy Mask if cameras are mounted at home or in an office that requires privacy. This function covers or “blurs” some areas of the videos. Drag a numbered black square from the upper left to cover the area you wish to blur. Don’t forget to check the Area box to enable the function. Then, click Apply.

4. PTZ

If you have PTZ cameras (not included in the package), basic setup can be done on this page. Make the desired changes using the drop-down menus.

Set up the Address (1-255), Baud Rate (110/300/600/1200/2400/4800/9600/19200/38400/57600/115200) and Protocol (PELCO/P/PELCO/D/LILIN/MINKING/NEON/STAR/VIDO/DSCP/VISCA/SAMSUNG/RM110/HY) according to the PTZ camera’s manual. Then click Apply.

Don’t forget to check the Enable box. If you want to copy these settings to other channels, click the Copy button. Select the channels you wish to apply them to. Click OK. Finally, click Apply.

From the Record Menu, you may setup the video and audio quality and schedule a recording mode for each day.
1. Video and Audio

In the Video and Audio page, for each channel, there are three Quality levels (High, Medium, Low). This gives you some options to choose a suitable recording quality based on the hard drive’s capacity. A higher Quality level means higher resolution and consumes larger storage on your hard drive.

If the Audio is enabled, then the video will be recorded with sound, if a sound pick-up device is installed.

Click Copy button to copy the setting to other channels. Then click Apply.

2. Schedule

In the Schedule page, the DVR allows you to choose the time range to record the video.

DVR is set by default to record around the clock. You may delete the default plan first, then set the schedule based on your own preference.

Click the first Copy To button to copy the schedule to other channels and the second Copy To button to copy the schedule to other days of the week.

Remember to click Apply every time you click the Copy To button.
3. Advance

In the Advanced page, the Recycle Recording function is enabled by default. Recycled recording means the newest video continuously replaces the oldest video. If you disable (uncheck) this function, the DVR will stop recording when the hard drive is full.

The Pre and Post Record Time means the time record starts and ends once motion is detected.

1. Playback

On the Playback page, choose the specific date, time range or event you want to playback. There are 2 ways to search and watch recordings:

A. By Time

① Click search, choose the day and channels you need to watch. The date marks in blue means there's recording. Click OK.

Playback Menu

From the Playback Menu, you can easily playback the recordings. You can also backup the recording to USB flash drive (to view elsewhere or save space on the hard drive).
Main Menu

Or you may specify the Start Time here.

② Click play button or double click the blue area.

③ Here's the playback interface.

B. By Event

① Click By Event and Search, choose the day, channels and the type of record you need to watch. The day in blue means there's recording. Click OK.
**Main Menu**

<table>
<thead>
<tr>
<th>Recording Mode</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Motion</td>
<td>The DVR only records when it detects something moving in front of a camera.</td>
</tr>
<tr>
<td>Manual</td>
<td>The DVR only records when you click record button on the menu bar or on the playback interface.</td>
</tr>
<tr>
<td>Schedule</td>
<td>The DVR will constantly record for the period which you set on the schedule.</td>
</tr>
</tbody>
</table>

② Double click the event to playback.

Click below button to go to first, previous, next and last page.

You may backup the records here. Please insert the USB drive and then choose the records you need. Click Backup button.

<table>
<thead>
<tr>
<th>By Time</th>
<th>By Event</th>
<th>CH</th>
<th>Start Time</th>
<th>End Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>① 1</td>
<td></td>
<td>1</td>
<td>2016-10-14 02:58:23</td>
<td>2016-10-14 03:02:22</td>
</tr>
<tr>
<td>① 1</td>
<td></td>
<td>1</td>
<td>2016-10-14 02:58:23</td>
<td>2016-10-14 03:02:22</td>
</tr>
<tr>
<td>① 1</td>
<td></td>
<td>1</td>
<td>2016-10-14 02:54:17</td>
<td>2016-10-14 02:58:23</td>
</tr>
<tr>
<td>① 1</td>
<td></td>
<td>1</td>
<td>2016-10-14 02:54:17</td>
<td>2016-10-14 02:58:23</td>
</tr>
<tr>
<td>① 1</td>
<td></td>
<td>1</td>
<td>2016-10-14 02:50:12</td>
<td>2016-10-14 02:54:17</td>
</tr>
<tr>
<td>① 1</td>
<td></td>
<td>1</td>
<td>2016-10-14 02:50:12</td>
<td>2016-10-14 02:54:17</td>
</tr>
<tr>
<td>① 1</td>
<td></td>
<td>1</td>
<td>2016-10-14 02:46:08</td>
<td>2016-10-14 02:50:12</td>
</tr>
<tr>
<td>① 1</td>
<td></td>
<td>1</td>
<td>2016-10-14 02:46:08</td>
<td>2016-10-14 02:50:12</td>
</tr>
<tr>
<td>① 1</td>
<td></td>
<td>1</td>
<td>2016-10-14 02:42:44</td>
<td>2016-10-14 02:46:26</td>
</tr>
<tr>
<td>① 1</td>
<td></td>
<td>1</td>
<td>2016-10-14 02:42:44</td>
<td>2016-10-14 02:46:26</td>
</tr>
<tr>
<td>① 1</td>
<td></td>
<td>1</td>
<td>2016-10-14 02:42:01</td>
<td>2016-10-14 02:46:06</td>
</tr>
</tbody>
</table>

① Click Search button and then input the Start Time and End Time. Choose the channel and image type you need. Click OK.

2. Image

<table>
<thead>
<tr>
<th>Image Mode</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Live Capture</td>
<td>The image saved when you click Capture button on the menu bar.</td>
</tr>
<tr>
<td>Playback Snapshot</td>
<td>The image saved when you click Snapshot button on the playback interface.</td>
</tr>
</tbody>
</table>

② Click below button to go to first, previous, next and last page.

You may backup the images here. Please insert the USB drive and then choose the records you need. Click Backup/Backup All button.
3. Backup

From the Backup page, you can back up your recordings to an external source (USB).

① Insert the USB drive. (USB slot usually on the back of the DVR)
② Click Search button and then input the Start Time and End Time. Choose the channel and image type you need. Click OK.

* Playback Interface

Here's the description of the icon on the playback interface.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🔄</td>
<td>Pause</td>
</tr>
<tr>
<td>✎</td>
<td>Stop</td>
</tr>
<tr>
<td>🔌</td>
<td>Playback</td>
</tr>
<tr>
<td>🔄</td>
<td>Fast forward</td>
</tr>
<tr>
<td>↘</td>
<td>Fast rewind</td>
</tr>
<tr>
<td>🔔</td>
<td>Single screen</td>
</tr>
<tr>
<td>🔌</td>
<td>Multi-screen</td>
</tr>
</tbody>
</table>
### Files type
Chose the type of recording files.

### Pre/next event
Chose the previous or next event files.

### Digital zoom
Zoom partly in the selected channel.

### Color
Adjust the color of selected channel.

### Snapshot
Capture the picture of the selected channel or all channels, which can be found in the image search.

### Edit
Edit recording files during playback, which can be gotten after saved.

### Save
Save the edited recording files.

### Audio
Open or close the voice while playing back.

### Minimize
Hide the playback toolbar.

### Exit
Exit the playback interface.

### Pre/next section
Previous/Next 30 minutes playback

---

**Network Menu**

Using the **Network Menu**, you can manually configure network settings for the DVR.

#### 1. Network

In the **Network** page, you can set **DHCP** and **Static IP**. These two are the most commonly used network types. Choose **DHCP** (by default) if you’re new to computers or DVRs.

Click Test to see if the network is good. If connection failed, please check if the Ethernet cable is good or not, and the setting of router is correct or not.

![Network Menu Screenshot]

#### 2. QR Code

Check out the Status. Connected means the DVR is connected to Internet and you may view the DVR on your phone by the App named CHere.

For more instruction, please find the paper guide in the DVR kit.
Main Menu

Motion Menu

In the Motion Menu, you may set the motion detection features for each channel. This will save a lot of hard drive space and save you time reviewing playbacks. **NOTE:** Motion recording is enabled by default.

1. Motion

In the **Motion** page, choose the channel to setup motion detection. You may change the **Sensitivity** between 0-7, lowest to highest.

If the Motion and Buzzer are Enable, the DVR will record, and the buzzer will beep when motion detected.

The area covered by yellow grid will detect and notify you when motion is triggered. If you don’t want a specific area to be detected, please “erase” the area by left clicking and dragging the mouse over the area to exclude.

Click **Copy** to copy the setting to other channels and then click **Apply**.

2. Video Loss

Use **Trigger Setting** to choose the way you want to be notified when the video feed fails.

You may set the DVR to Show Full Screen, Alarm Out, Buzzer and snapshot other channels, if the video is failed to come to the DVR, like the camera is damaged.

Click Copy to copy the setting to other channels and then Apply.
1. Alarm Out

If you have installed an alarm device, please enable the Alarm Output. Then the alarm will work when video loss, if the To Alarm Out is active on Video Loss Menu.

Alarm Output  Enable

HDD Menu

On the HDD page, you may check the hard drive's information and manually format the hard drive. **CAUTION**: All data will erase during formatting.

System Menu

The System Menu allows you to configure general DVR settings.
1. System

On the **Settings** page, basic system settings can be changed.

You may setup the **Device Name, Video Formats** (NTSC for United States, Pal for European Unions), display **Resolution** (800*600, 1280*720, 1920*1080) on the monitor, the **Language** (English and Spanish supported), Transparency, etc.

2. User

On the **User** page, you can add multiply users. Default user name and password can be modified on this page. (Click **Edit**).

<table>
<thead>
<tr>
<th>User Type</th>
<th>Authorization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common</td>
<td>Live, Channel select, Snapshot, Playback, Manual Record, Audio, PTZ.</td>
</tr>
<tr>
<td>Admin</td>
<td>All of authorization to do the operation.</td>
</tr>
</tbody>
</table>

If you want to set a password, please enable the Authorization Check first. Then choose a time for Auto Logout, for example, 30 seconds, then the DVR will be locked when there’s no action for 30 seconds.

Default User Name: admin

Default Password: 00000000.
3. Time

On the Time page, you can setup basic information regarding Time such as Timezone and Time/Date Format, etc.

Enable Daylight Saving time (DST). Set DST Beginning and ending time by choosing month, week etc. Then click OK.
In the **Maintenance Menu**, you can view the DVR information, set up the maintenance cycle, upgrade the software, check log files, and import/export files by USB drive.

### 1. Maintain

On the **Maintain** page, Auto Rebooting the DVR from time to time keeps it perform well. (This is disabled by default).

Or, set **Auto Maintenance Time**, so that the DVR will automatically restart as requested.

Click **Shutdown** to do a reboot manually.

Resets system configuration will erase basic settings. Please reset the DVR back to factory settings only in cases like when you forget your user name or password.

### 2. IMP/EXP

On the **Import/Export** page, you can import files or export videos. A USB flash drive needs to be inserted to the USB slot at the back of the DVR to import or export data.
Main Menu

3. Upgrade

You will be notified if upgraded firmware is ready for your DVR. Download the firmware to the USB flash drive and click the button Upgrade from USB Flash Drive to upgrade the firmware.

4. Log

Log file keep records of all actions to the DVR such as Power on, Video Loss and HDD formats, etc. You may search by action(s) and channel(s) and Export the data if needed.

5. Information

Here you may check some details about the DVR and Network.

<table>
<thead>
<tr>
<th>Device Name</th>
<th>My DVR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device ID</td>
<td>12402</td>
</tr>
<tr>
<td>Rootfs Version</td>
<td>T30208-3521A-2834-V1.0</td>
</tr>
<tr>
<td>Firmware Version</td>
<td>SMART.18M.2629.16</td>
</tr>
<tr>
<td>Release Date</td>
<td>2016-09-29 11:35:26</td>
</tr>
<tr>
<td>IP Address</td>
<td>192.168.001.100</td>
</tr>
<tr>
<td>MAC</td>
<td>14-90-90-0A-90-11</td>
</tr>
<tr>
<td>Network Access</td>
<td>DHCP</td>
</tr>
<tr>
<td>Cloud</td>
<td>Connected</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Type</th>
<th>User</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check Network Stat</td>
<td>admin</td>
<td>2016-10-14 03:10:17</td>
</tr>
<tr>
<td>By Event</td>
<td>admin</td>
<td>2016-10-14 03:02:22</td>
</tr>
<tr>
<td>Stop</td>
<td>admin</td>
<td>2016-10-14 03:01:28</td>
</tr>
<tr>
<td>PLAY</td>
<td>admin</td>
<td>2016-10-14 03:00:56</td>
</tr>
<tr>
<td>By Time</td>
<td>admin</td>
<td>2016-10-14 03:00:23</td>
</tr>
<tr>
<td>Stop</td>
<td>admin</td>
<td>2016-10-14 02:59:52</td>
</tr>
<tr>
<td>PLAY</td>
<td>admin</td>
<td>2016-10-14 02:59:47</td>
</tr>
<tr>
<td>Stop</td>
<td>admin</td>
<td>2016-10-14 01:59:53</td>
</tr>
<tr>
<td>Pause</td>
<td>admin</td>
<td>2016-10-14 01:54:22</td>
</tr>
<tr>
<td>Resume</td>
<td>admin</td>
<td>2016-10-14 01:34:21</td>
</tr>
<tr>
<td>1/2</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| Export | Search |
Chapter 4. View DVR Remotely on Your Phone

You can view your DVR remotely from your phone if you want to check up on what is happening or receive a notification.
**View DVR Remotely on Your Phone**

### 1. Preparation

**Step 1:** Download **CHERE** from App Store or Google Play.

![QR Codes](image)

**Step 2.** Check **Network Access** and **Cloud**. (Menu → System → Information)

Please ensure that network cable is firmly connected, then check whether **Cloud** is connected.

### 2. View Remotely via Chere

**Step 1.** Find the **QR code**. (Menu→ Network → QR code)
Step 2: Scan QR code

Open CHere on your phone/tablet, choose **Scan QR code**. Then scan the QR Code on the DVR monitor.

Step 3: Login.

Fill in the username and Password *(not required for Android Devices)*

Default Username: admin
Default Password: 00000000

Click **Login**.

* You may change the output resolution by clicking three buttons as below.

Higher Resolution, lower loading speed.

If you purchased multiple DVRs from us, you may download “**Videodefence**” from App Store or Google Play to control multiple DVRs on the same phone.
Chapter 5. View DVR Remotely on Your Computer

You can view the DVR remotely from your computer.

You may want to do this for DVRs placed in remote locations from where you are.

For example, you may want to monitor your cottage from home or work and likewise, monitor your business from home.

You may also want to use a computer if the DVR does not have its own monitoring screen.
View DVR Remotely on Your Computer (Web Browser)

1. Preparation

Step 1. Make sure the network connection is good.

Step 2. Download the plugin.

Open web browser (Maxthon Highly Recommended) on your computer, then type in http://www.easyconfigure.com. Download and install the plugin.

Chrome and Firefox may NOT support the plugin. Maxthon is highly recommended.

Download Maxthon from here: http://www.maxthon.com

Step 3. Restart the browser.

After the plugin is successfully installed, close and restart the browser. Then open the page http://www.easyconfigure.com again.

2. View via P2P Login

Step 1: Choose Login type. (P2P Login)

Step 2: Find the P2P ID (UID) for your DVR. (Menu→ Network→ QR code)
Step 3: Fill in other information.

Default Username: admin.

Default password: 00000000. (Eight Zeros)

Click Login.
**View DVR Remotely on Your Computer (CMS)**

1. **Preparation**

   **Step 1.** Make sure network connection is good.

   **Step 2.** Download and install CMS software via the link here: [http://www.tigersecu.com/CMS/client.zip](http://www.tigersecu.com/CMS/client.zip)

   **Step 3.** Run CMS.

   After plugin is successfully installed, run the software, you’re supposed to see the page below.

   **Step 4.** Register an administrator account (set the user name and password, just for CMS client). Click **OK** to login.

2. **How to login**

   **Step 1.** Right Click **Device List**, then click to choose **Add Device**.

   **Step 2.** Fill in information to login.
View DVR Remotely on Your Computer (CMS)

① Choose P2P as Login Type. Then input the **UID**.

② **Default Username:** admin.

**Default Password:** 00000000 (Eight Zeros).

Click **OK** to login.

**Step 3.** Right Click **Device**, then choose **Open All Channels**.

3. **Icon**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Live View" /></td>
<td>Live View</td>
<td><img src="image" alt="Screen Lock" /></td>
<td>(Screen) Lock</td>
</tr>
<tr>
<td><img src="image" alt="Remote Playback" /></td>
<td>Remote Playback</td>
<td><img src="image" alt="PTZ" /></td>
<td>PTZ</td>
</tr>
<tr>
<td><img src="image" alt="Local Playback" /></td>
<td>Local Playback</td>
<td><img src="image" alt="Preset Point Setting" /></td>
<td>Preset Point Setting</td>
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<tr>
<td><img src="image" alt="E-Map" /></td>
<td>E-Map</td>
<td><img src="image" alt="Cruise" /></td>
<td>Cruise</td>
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<tr>
<td><img src="image" alt="Config" /></td>
<td>Config</td>
<td><img src="image" alt="Video (Adjustment)" /></td>
<td>Video (Adjustment)</td>
</tr>
</tbody>
</table>

4. **Live View**

Click ![Live View](image), then you will see the preview page.
Click , then you will see the playback page.

① Choose the DVR and the channel you want to playback

② Search and choose the date. Green means there’s recording on that day.

③ Playback the recordings.
Chapter 6: Q&A

1. I forgot password for my DVR, what should I do?

If you forget the password, you may go to Main Menu – Maintain – Factory Settings to set the DVR to factory default settings. The default username is admin and the password is 00000000 (eight zeros).

2. Can I use another brand's camera on this DVR? They appear to have the same connector.

This DVR is compatible with D1, AHD, TVI cameras. In the event you find your cameras to be incompatible with this DVR, we would be happy to help.

Please contact us through service@tigerseco.com with the order ID and a description of your issue, and we will respond as quickly as possible.

3. I don’t have a TV monitor, is there any way I could connect the DVR to my laptop monitor?

Sorry, a laptop monitor cannot be used as a monitor for the DVR. But, we do offer a remote-control client called CMS.

To find the DVR information (such as the UID and QR code) for programming the remote control, you will need a TV/computer monitor to initially set the DVR up.

1. After that, you may disconnect the monitor and use the CMS client to view and backup files remotely. You could find more information in Chapter 5. Viewing DVR remotely on your computer.

4. I purchased three sets of TIGERSECU DVR, could I use the same app on my phone to keep track of all my DVRs?

• For 5MP DVR system, you may use “TIGERSECU HD Viewer” to keep track of all your DVRs.
• For HD-TVI (1080P) and AHD (960P) system, download “Vvideodefense” from the App Store or Google Play.

5. Can I upgrade the HDD to 4TB or more myself?

Yes, you can.

• 4-Channel and 8-Channel DVRs support up to a 4TB hard drive.
• 16-Channel DVRs support up to an 8TB hard drive.

You may purchase these separately and replace the original hard drive.
6. Can I buy longer cables? So that I can mount the cameras further from the DVR.

Yes, this DVR kit comes with 60ft cables. You may also purchase longer cables to replace them if needed.

7. The DVR does not detect my USB flash drive when I try to download video recordings or upgrade the firmware.

Try these steps:

1. Insert the USB flash drive into a computer USB port to test whether it is working properly.

If it doesn’t work, you need another USB flash drive.

2. Reinsert the USB flash drive into the DVR USB port and ensure it is firmly connected to the DVR.

3. If it still won’t connect, remove the USB flash drive and check whether the USB port works by inserting the mouse USB connector into the USB port.

8. How to setup the DVR to record only when motion is detected?

Step 1: Go to DVR Record Menu-->Schedule-->Delete the default full day (24 hours) recording schedule on every channel and day-->Apply.

Step 2: Go to DVR Motion Menu-->Motion-->Enable the Channels to record when motion detected-->Apply.
Step 3: Go back to Record Menu-->Advanced-->Set the Pre-Record Time and Post-Record Time of the Channels that been enabled motion in step 2-->Apply.

Then the DVR will record only when motion is detected.